HostEase Support

HostEaseSupport.com

Support packages

All services are remote. Each package builds on the one before it, so you can start small and expand.

Package	What's included	Fee
1 **Guest Support**	Guest messaging, booking questions, arrival instructions, departure reminders, and reviews	8%
2 **Listing & Guest Support**	Guest Support plus listing updates and calendar management	10%
3 **Hosting Coordination**	Listing & Guest Support plus cleaning coordination, maintenance follow-up, and regular owner updates	15%
4 **Expanded Co-Hosting**	Hosting Coordination plus pricing updates above a minimum nightly rate you set, and broader reservation support within your agreed policies	20%

Per property

Packages are priced per property. Percentages are total package fees and do not stack. A $250 monthly minimum applies to each active property; you pay the percentage fee or the minimum, whichever is higher.

How fees are calculated

Fees are calculated on accommodation revenue (nightly rates plus any extra-guest fees) collected after refunds, excluding cleaning fees and taxes, before booking-platform host service fees. If using automatic co-host payouts, we will confirm the platform's calculation in our agreement.

Paid separately

Cleaning, repairs, supplies, photography, and on-site services are paid separately by the owner. You keep a local contact for anything that needs someone at the property.

Coverage that fits your needs

Coverage days, hours, response targets, and approvals are agreed before we begin. Weekend and extended coverage can be discussed separately; pricing reflects the coverage agreed for your property.

Request a consultation at HostEaseSupport.com · hello@hosteasesupport.com

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